



ACCOUNT NUMBER
8337 10 013 0268704

STATEMENT DATE
Apr 5, 2025

SERVICE ADDRESS
219 ROYAL OAKS CIR
LONGWOOD, FL 32779

PAGE
1 of 4

Congratulations, Gidget!

This month you saved: **\$5.00**

Amount Due	Due by
\$255.12	Auto Pay

How It Adds Up

Service from Apr 5 - May 4

Previous Balance	\$255.12
Payments Received	-\$255.12
Remaining Balance	\$0.00

Current Activity	\$255.12
Spectrum TV®	\$130.00
Spectrum Internet®	\$83.00
Spectrum Voice®	\$25.00
Taxes, Fees & Charges	\$17.12

Auto Pay Amount	\$255.12
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Includes Auto Pay Discount

YOUR AUTO PAY WILL BE PROCESSED 04/22/25

Thank you for being a valued customer since 2020.

Thank you for choosing Spectrum.

We appreciate your prompt payment and value you as a customer.

Auto Pay Thank you for signing up for auto pay. Please note your payment may be drafted and posted to your Spectrum account the day after your transaction is scheduled to be processed by your bank.

IMPORTANT NEWS

NOTE

Taxes, Fees and Charges listed in the Summary only apply to Spectrum TV and Spectrum Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Voice are detailed in the Billing Information section.

Enrolled in Auto Pay

Your Auto Pay payment will be deducted on your due date.

BEWARE OF PAYMENT SCAMS!

Spectrum is dedicated to keeping you and your family safe online. Visit

[Spectrum.net/securitycenter](https://spectrum.net/securitycenter) for tools and solutions to keep your personal information secure.

Detach the included payment stub and enclose it with a check made payable to Spectrum. If you have questions about your account, call us at **(855) 757-7328**.



DO NOT SEND PAYMENTS TO THIS ADDRESS
4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652

8337 1000 NO RP 05 04062025 NNNNNNNN 01 996016

GIDGET LEBLANC
219 ROYAL OAKS CIR
LONGWOOD FL 32779-3549

Amount Due	\$255.12
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Due by	Auto Pay
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Account Number	8337 10 013 0268704
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Please send payment to:

SPECTRUM
PO BOX 7186
PASADENA CA 91109-7186

833710013026870400255125

8337 1000 NO RP 05 04062025 NNNNNNNN 01 996016

Your Bill Details Service from Apr 5 - May 4**This month you saved: \$5.00**

Previous Balance		\$255.12
Credit Card Payment	03/22	-\$255.12
Remaining Balance		\$0.00

Current Activity**Spectrum TV®**

Spectrum TV Select Package	\$120.00
Spectrum TV Select	\$92.00
Broadcast TV Surcharge	\$28.00
Disney+ Basic	Included
ViX Premium with Ads	Included
Paramount+ Essential	Included
Max with Ads	Included
Peacock Premium	Included
AMC+ with Ads	Included
Cloud DVR Plus	\$10.00
Spectrum TV® Total	\$130.00

Spectrum Internet®

Spectrum Internet	\$88.00
\$5 Auto Pay Discount	-\$5.00
Spectrum Internet® Total	\$83.00

Spectrum Voice®**Phone number 321-972-8058**

Unlimited Long Distance	\$25.00
PKG Includes: Phone Line, Modem, Up to 23 Calling Features, Calling Within U.S., Canada, Mexico, Puerto Rico, Guam & The Virgin Islands	
For additional call details, please visit Spectrum.net/account	
Spectrum Voice® Total	\$25.00

Taxes, Fees & Charges

Communications Services Tax	\$17.12
Taxes, Fees & Charges Total	\$17.12

SPECIAL MOVERS OFFER!

Spectrum makes moving easier with fast, reliable Internet. Try one line of Unlimited Mobile included with Internet for a full year. **CALL 855-650-3888 or visit [Spectrum.net/easymove](https://spectrum.net/easymove).**

ENJOY THE BEST VALUE IN MOBILE.

Exclusively for Spectrum Internet customers. Try one line of Unlimited Mobile included with Internet for a full year (that's a value of \$360). **CALL 1-855-507-6768.**

Spectrum Business

Spectrum Business has flexible packages to meet the needs of any size business. Whether you need Business Internet starting at 500 Mbps or Dedicated Fiber Internet with speeds up to 100 Gbps, call **1-855-296-8680** to speak with a Business Specialist today.

**Ways to Pay**

Auto Pay: Visit [Spectrum.net/AutoPay](https://spectrum.net/AutoPay). Auto Pay is the easiest way to pay your bill on time every month.



App: Pay your bill through the My Spectrum App.



Online: Pay your bill online at [Spectrum.net](https://spectrum.net).
Want to go paperless? Visit [Spectrum.net/billing](https://spectrum.net/billing).



Phone: Call the automated payment service at **(833) 267-6097**.

**Store**

Visit [Spectrum.com/stores](https://spectrum.com/stores) for additional locations and hours.





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Your Bill Details Service from Apr 5 - May 4

Auto Pay Amount **\$255.12**



8337 1000 NORP 05 04062025 NNNNNNNN 01 996016

Support, Bill FAQs and Descriptions

Support

Visit: Spectrum.net/support

Call: (855) 75-SPECTRUM (1-855-757-7328)

Moving Soon?

Visit Spectrum.com/easy2move or call us at (877) 940-7124 for help transferring and setting up your services in your new home.

Bill FAQs

How do billing cycles work?

The service period covered by your first bill statement starts on your first day of service and ends on the 30th day of service. Future months' bill statements cover service periods which start and end on the same days of the month as the first service period. Charges associated with Pay-Per-View or On Demand purchases will be included on the next service period's bill statement.

What happens if I have insufficient funds or a past due balance?

Spectrum may charge a processing fee for any returned checks and card chargebacks. If your payment method is refused or returned for any reason, we may debit your account for the payment, plus an insufficient funds processing fee as described in your terms of service or video services rate card up to the amount allowable by law and any applicable tax. Your bank account may be debited as early as the same day your payment is refused or returned. If your bank account isn't debited, the return check amount (plus fee) must be paid by cash, cashier's check or money order.

What if I disagree with a charge?

If you want to dispute a charge, you have 60 days from the billing due date to file a complaint. While it's being reviewed, your service will remain active as long as you pay the undisputed part of your bill.

What if my service is interrupted?

Unless prevented by situations beyond our control, services will be restored within 24 hours of you being notified.

You can find all of our terms and conditions at Spectrum.com/policies.

Descriptions

Taxes and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit Spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at Spectrum.com/policies.

Insufficient Funds Payment Policy - Charter may charge an insufficient funds processing fee for all returned checks and bankcard charge-backs. If your check, bankcard (debit or credit) charge, or other instrument or electronic transfer transaction used to pay us is dishonored, refused or returned for any reason, we may electronically debit your account for the payment, plus an insufficient funds processing fee as set forth in your terms of service or on your Video Services rate card (up to the amount allowable by law and any applicable sales tax). Your bank account may be debited as early as the same day payment is dishonored, refused or returned. If your bank account is not debited, the returned check amount (plus fee) must be replaced by cash, cashier's check or money order.

Programming Changes - For information on any upcoming programming changes, please consult the Legal Notices published in your local newspaper and on Spectrum.net/programmingnotices.

Recording Video Services - When you pause or otherwise record any video service (using a set-top device, the Spectrum TV App, or any other means), you are making such copy exclusively for your own personal use, and you are not authorized to use, further reproduce or distribute such copy to any other person or for any other purpose. Furthermore, you are not authorized to make derivative works or public performances or public displays of such copy.

Spectrum Terms and Conditions of Service - In accordance with the Spectrum Terms and Conditions of Service, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

Spectrum Security Center: Spectrum offers tools and solutions to keep you and your family safe when connected. Learn how to safeguard your information, detect scams and how to identify fraud alerts. Learn more at Spectrum.net/SecurityCenter.

Billing Practices - Spectrum mails monthly, itemized statements to customers for monthly services that are billed in advance. Customers agree to pay amounts due by the due date indicated on the statement, less any authorized credits. If your monthly statement is not paid by the due date, a late payment processing charge may be imposed. Nonpayment of any portion of any services on this statement could result in disconnection of all of your Spectrum services. Disconnection of Phone service may also result in the loss of your phone number.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Complaint Procedures: If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

Video Closed Captioning Inquiries - Spectrum provided set-top boxes for video consumption support the ability for the user to enable or disable Closed Captions for customers with hearing impairment.

For immediate closed captioning concerns, call 855-70-SPECTRUM or email closedcaptioningsupport@charter.com.

To report a complaint on an ongoing closed captioning issue, please send your concerns via US Mail to W. Wesselman, Sr. Director, 2 Digital Place, Simpsonville, SC 29681, send a fax to 1-704-697-4935, call 1-877-276-7432 or email closedcaptioningissues@charter.com.

The following taxes, fees and surcharges are included in the price of the Spectrum Voice services - . FEES AND CHARGES: E911 Fee \$0.40, Federal USF \$1.45, Florida CST \$1.73, Sales Tax \$0.09, TRS Surcharge \$0.08.

Spectrum Voice - provided by Charter Communications Operating, LLC's voice subsidiaries.

